

X-ray Submission and Return Policy - 2027.

Cigna Dental Care® Network Specialists

The chart below shows the procedures for which all **Cigna Dental Care® Network Specialists** are required to submit radiographic images (X-rays). To return radiographic images, you must include a self-addressed stamped envelope. When submitting claims electronically, you can submit radiographic images using standard EDI275 attachment transactions through your clearinghouse, National Electronic Attachment (NEA®), *FastAttach*®, DentalXChange®, or ClaimConnect™.

Radiographs must be of diagnostic quality, whether submitted electronically or delivered by mail. We cannot accept poor-quality images or images sent by FAX.

When submitting a claim for any implant-related codes, please submit a complete series of radiographic images.

Please note that Cigna Dental Care® Network General Dentists do not need to send in radiographic images or pre-authorize services that they will perform. There are no deductibles or annual maximums on the Cigna Dental Care® plan.

Cigna Dental Care® Network Specialist Procedure Codes that Require Submission of Radiographic Images (X-rays)*

Endodontic Therapy Service Codes

D3310	D3320	D3331	D3332	D3333
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Endodontic Retreatment Service Codes

D3346	D3347	D3348	D3351	D3352
D3353	D3355	D3356	D3357	

Apicoectomy/Periradicular Service

D3410	D3421	D3425	D3426	D3428
D3429	D3430	D3431	D3432	D3471
D3472	D3473			

Periodontic Service Codes

D4240	D4241	D4249	D4260	D4261	D4263
D4264	D4266	D4267	D4341	D4342	D4346

Implant Service Codes

D6010	D6013	D6101	D6102	D6103	D6104
D6105	D6106	D6107	D7994		

Oral and Maxillofacial Surgery Service Codes

D7140	D7210	D7220	D7230	D7240	D7241
D7250	D7251	D7252	D7310	D7311	D7320
D7321	D7471	D7472	D7473	D7485	D7922
D7256	D7957				

*Cigna reserves the right to request additional radiographic images on the other procedures as deemed necessary for claims payment.

Please note: If any information contained in this Radiographic Image (X-ray) Submission and Return Policy is different from, or in any way conflicts with, the terms of your Network Dentist Agreement and/or any Cigna Dental Office Reference Guide(s), then the terms of the Network Dentist Agreement and/or the appropriate Cigna Dental Office Reference Guide (s) will supersede the information in these guidelines