

X-ray submission and return policy – 2027.

Cigna Healthcare | Dental PPO

The chart below shows procedures for which all **Cigna Healthcare DPPO dentists** are required to submit radiographic images (X-rays). For the return of radiographic images, you must include a self-addressed stamped envelope. When submitting claims electronically, radiographic images can be submitted using standard EDI 275 attachment transactions through your clearinghouse, National Electronic Attachment (NEA®), FastAttach®, DentalXChange®, or ClaimConnect™.

Radiographs must be of diagnostic quality, whether they are submitted electronically or delivered by mail. We cannot accept poor quality images, or images sent by FAX.

When submitting a claim for any implant-related codes or fixed prosthodontic codes (bridge retainers and pontics), please submit a complete series of radiographic images or radiographic images that capture the current condition of the entire arch being treated.

Restorative Service Codes			
D2335	D2720	D2790	D2952
D2542	D2721	D2791	D2953
D2543	D2722	D2792	D2954
D2544	D2740	D2794	D2957
D2642	D2750	D2928	D2960
D2643	D2751	D2929	D2961
D2644	D2752	D2930	D2962
D2662	D2753	D2931	D2975
D2663	D2780	D2932	D2989
D2664	D2781	D2933	
D2710	D2782	D2934	
D2712	D2783	D2950	

Endodontic Service Codes			
D3221	D3348	D3356	D3426
D3331	D3351	D3357	D3428
D3333	D3352	D3410	D3429
D3346	D3353	D3421	D3431
D3347	D3355	D3425	D3432

Prosthodontic Service Codes*			
D5863	D5864	D5865	D5866

Periodontic Service Codes*			
D4212	D4260	D4265	D4342
D4240	D4261	D4266	D4346
D4241	D4263	D4267	D4381
D4249	D4264	D4341	

Implant Service Codes			
D6010	D6070	D6097	D6118
D6013	D6071	D6098	D6119
D6056	D6072	D6099	D6120
D6057	D6073	D6103	D6121
D6058	D6074	D6104	D6122
D6059	D6075	D6105	D6123
D6060	D6076	D6106	D6124
D6061	D6077	D6107	D6125
D6062	D6081	D6110	D6190
D6063	D6082	D6111	D6194
D6064	D6083	D6112	D6195
D6065	D6084	D6113	
D6066	D6086	D6114	
D6067	D6087	D6115	
D6068	D6088	D6116	
D6069	D6094	D6117	

Prosthodontic Fixed Service Codes*			
D6205	D6545	D6611	D6752
D6210	D6548	D6612	D6753
D6211	D6549	D6613	D6780
D6212	D6600	D6614	D6781
D6214	D6601	D6615	D6782
D6240	D6602	D6624	D6783
D6241	D6603	D6634	D6784
D6242	D6604	D6710	D6790
D6243	D6605	D6720	D6791
D6245	D6606	D6721	D6792
D6250	D6607	D6722	D6793
D6251	D6608	D6740	D6794
D6252	D6609	D6750	
D6253	D6610	D6751	

Oral Surgery Service Codes*			
D7210	D7251	D7297	D7953
D7220	D7252	D7510	D7956
D7230	D7280	D7511	D7957
D7240	D7285	D7950	D7994
D7241	D7286	D7951	
D7250	D7296	D7952	

Offered by: Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, or their affiliates.

*Cigna Healthcare reserves the right to request additional radiographic images on these and other procedures as deemed necessary for claims payment. Also, submission of radiographic images for extraction codes on teeth 1, 16, 17, and 32 is required for patients under age 15 only.